




2025: The Year Businesses Turn **AUTONOMOUS**

For informational reference only. Sources:



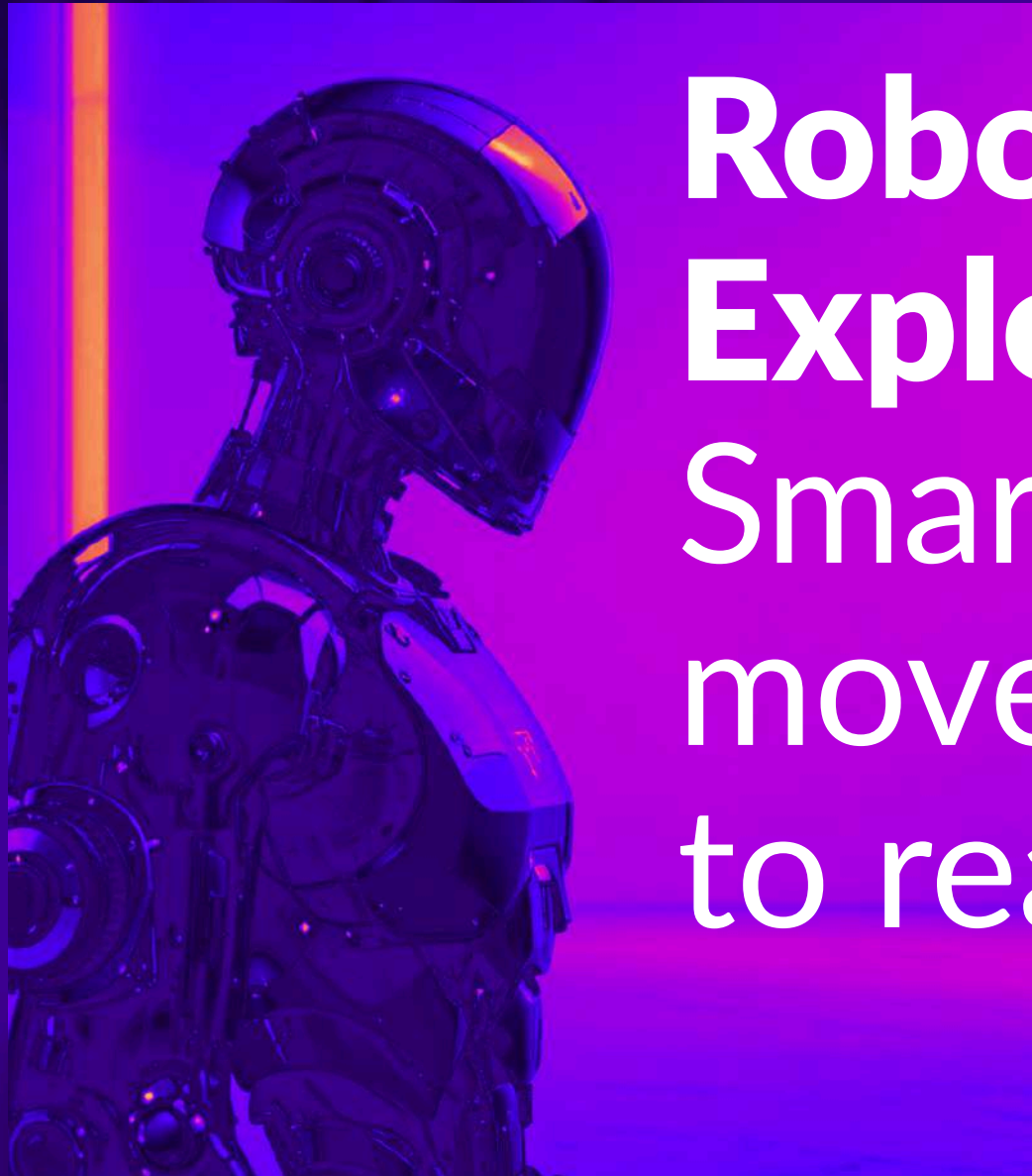


**We don't
compete with
AI. We compete
with People
using AI better
than us.**

**AI, Robotics, and Agentic AI are reshaping how
businesses grow, compete, and serve.**

**Geopolitics + tariffs +
inflation =
DISRUPTION.**
Global GDP slows to
2.5% in 2025.

Geopolitics, tariffs, and inflation reshaping economies. Leaders must prepare for volatility and build resilience with AI-driven efficiency and faster decision cycles



Robotics Explosion: Smart robots move from hype to reality.

Adoption accelerating in human augmentation,
automation, and social interaction.

Real-World Robotics

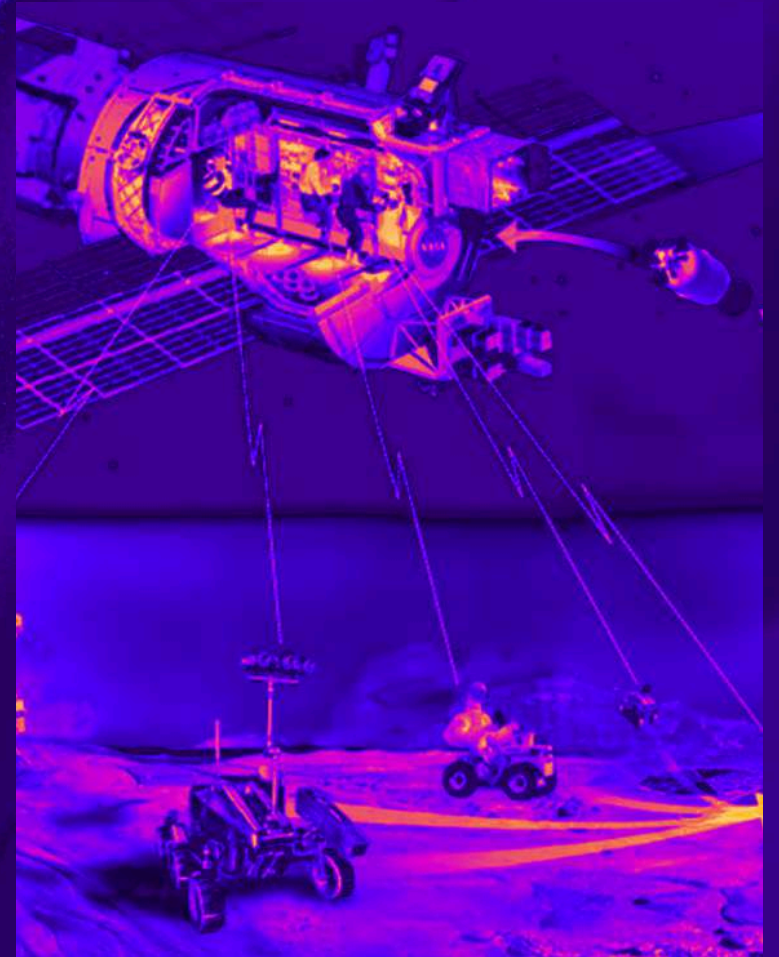
Impact



**Drones for asset
inspection**



**Exoskeletons in
healthcare &
construction**



**Robots in space
& satellites**

The Shift from **REACTIVE** to **AUTONOMOUS**

From GenAI → Agentic AI

Ask & Answer

Ask & Act

The New Normal is Human + AI



80%

People will use smart robots daily by 2030



40%

Robots will collaborate with drones by 2028



61%

**Business Leaders are
investing in Agentic AI
in 2025**

22%

**Agentic AI in
Customer Service**

12%

**Agentic AI in
Marketing**

11%

**Agentic AI in
Sales**



JOBS

AI is Creating More JOBS.
Job evolution and
augmentation than mass
elimination.

AI is driving new demand in tech, healthcare,
education, and creative industries.



Customer Service Reinvented

**Agentic AI manages entire service processes:
hyperpersonalized, automated, efficient.**



Sales Reinvented

Closes missed leads, overcomes language barriers,
and reduces SDR costs dramatically.



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Software Engineering Reinvented

Agentic AI eliminates repetitive tasks, boosting creativity, productivity, and innovation.



LEADERSHIP TAKEAWAYS

By 2027

#1 CX technology

By 2029

**80% of service issues
solved by AI**

By 2030

**50% of requests from
machine customers**



LEADERSHIP TAKEAWAYS

- Build journeys for **machine customers**
- Hire a full-time **AI leader**
- **Personalization** is the new battleground
- **AI creates jobs**, not just replaces